

An Analysis of Twitter Spam Accounts

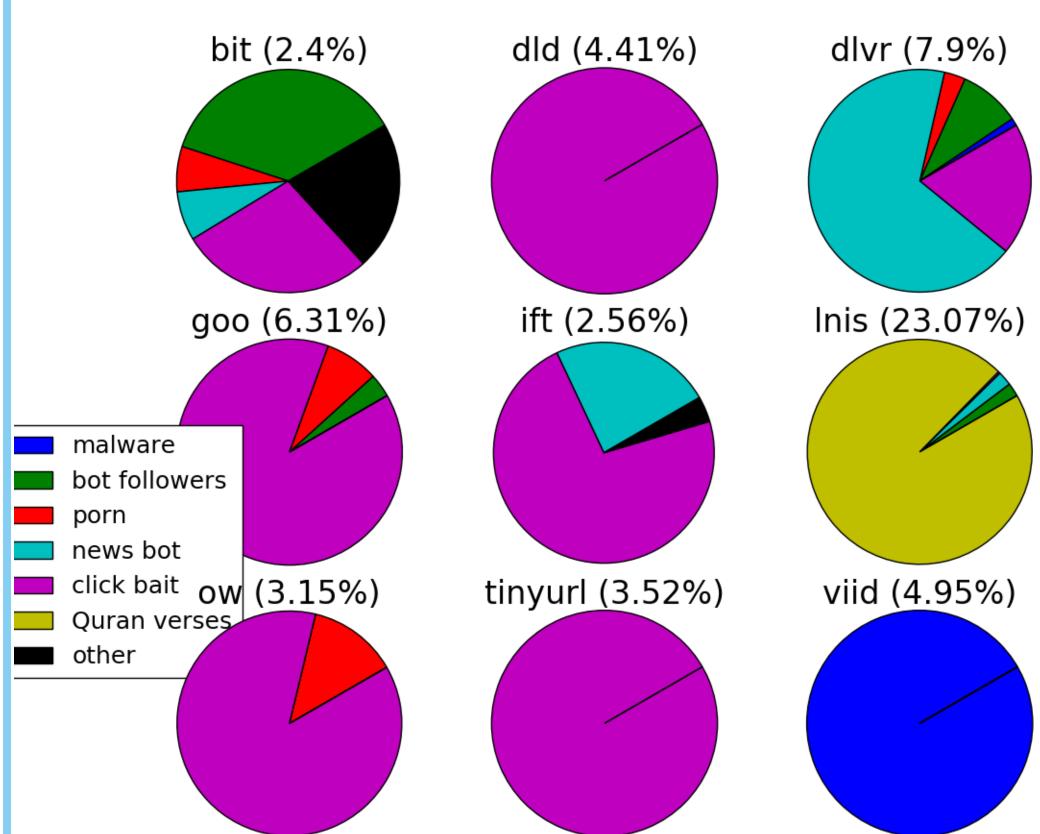
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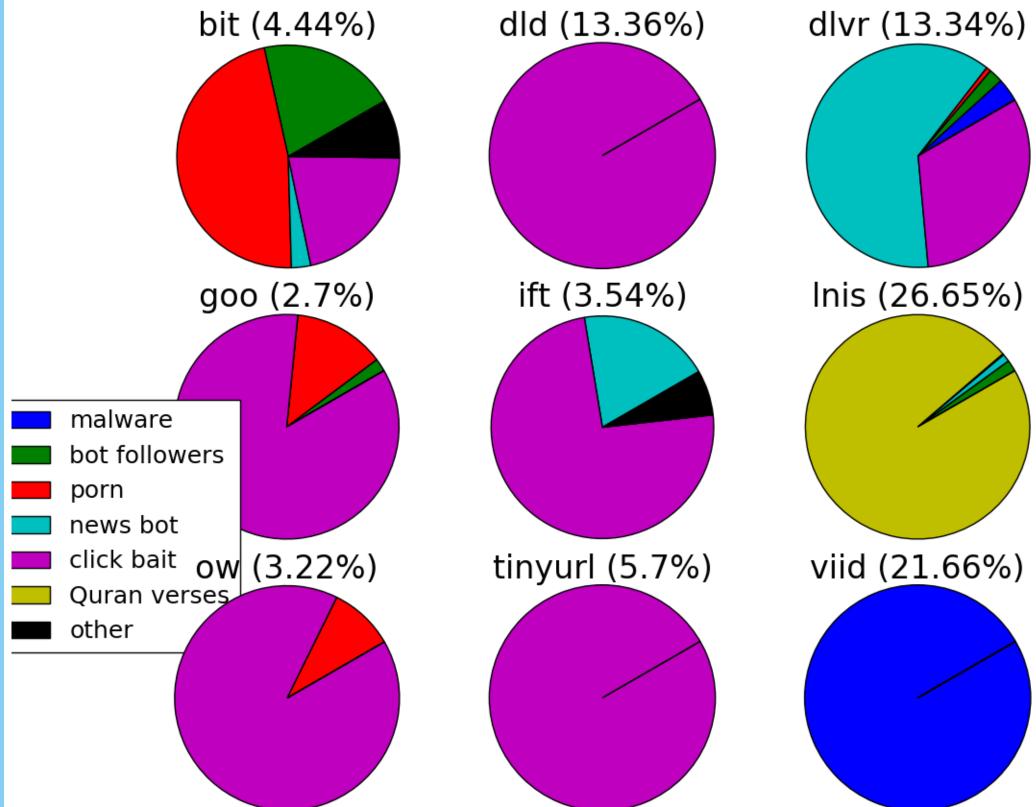
How do we detect spammers? > **Problem:** 9%-15% of Twitter accounts are spammers. > Goal: Identify Twitter spammers using shortened URLs and duplicate content. ★ News spam ★ URL shorteners ★ Good(Twitter, FB) * Arabic Botnet Real Time Twitter Stream URL Top100 du3a.org d3waapp.org dlvr.it t.co goo.gl 7asnat.com ghared.com ow.ly zad-muslim.com savingzev.renewsfeed.us avingzev.appgallerance.us Real time top URLs on Twitter Stream, shortened URLs are the most popular. Filter Group 2 Group 3 Aggregate duplicate 1. Contains url Group 2 tweets 2. urls are shortened Group 1 (>20) or not from verified Group 1 news source Extract Crawler Spam Collector Detector user_id, keyword Streaming API screen_na REST API Aggregator Select user groups that For each user in Aggregator user have most of tweets identical bit ly, ift, etc, related to Most recent user_ids with each other 200 tweet texts TimeFrame: No url filtering needed 1-8 hours Pipeline of our spam detection protocol. Twitter Spam Monitor Select another url Current URL: viid | Current group id: 1 top_one_website spam_group_id 29 truthfeed.com 40 v.gd 82 www.redtube.com 526 twitter.com 754802590664290304 | Politic_KV 787961053535698944 TrumpLoves_Amer 2016-10-17 10:18:49 790601488599027712 Trump_Ameri16 2016-10-24 17:10:58 A group of fake Trump supporters visualized by our Twitter Spam Monitor.

Who are the spammers?

- Datasets: Tweets from 9 most popular URL shortening services.
- ➤ **Results**: Percentages of spam tweets vary from 3% to 27% among 9 datasets, with an average of 10.51%.
- Click bait is the No.1 source of spam.



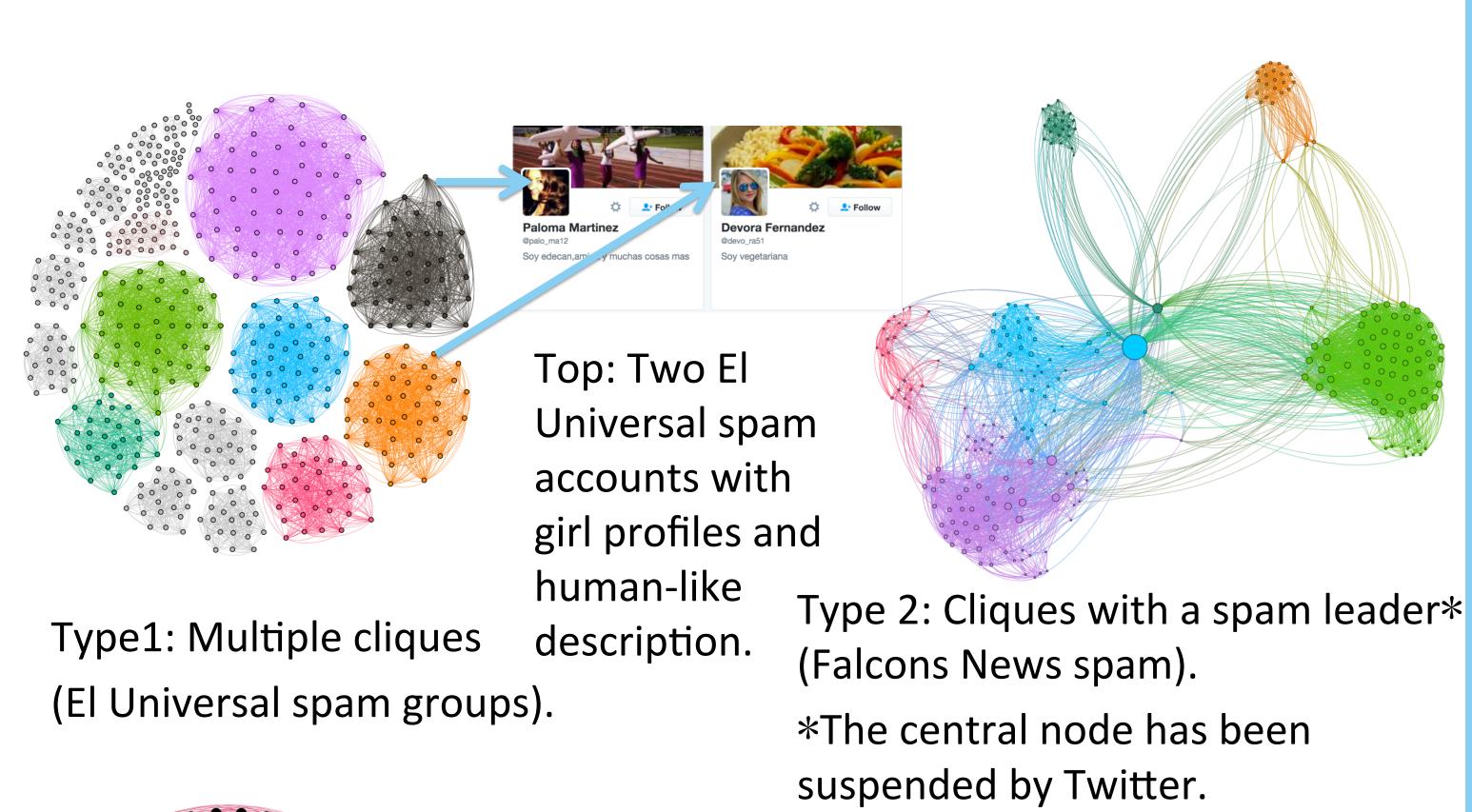
Top: Breakdown of spammers for 9 popular URL shortening services based on the number of spam accounts; number in parenthesis is percent of spammers among all users.

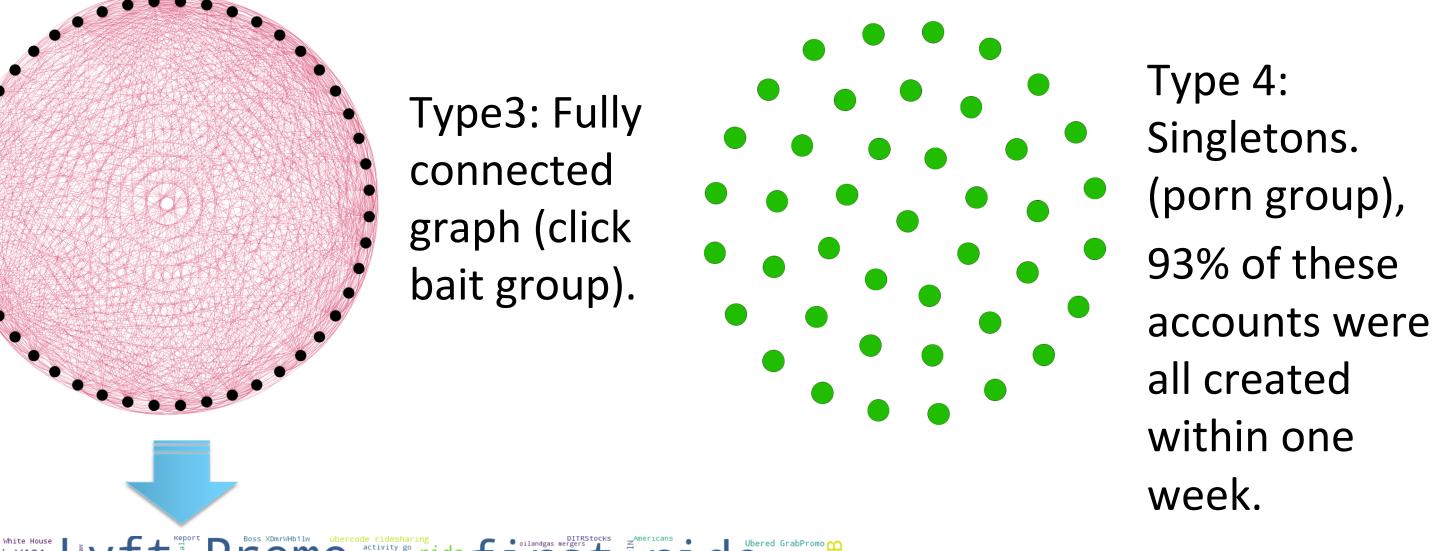


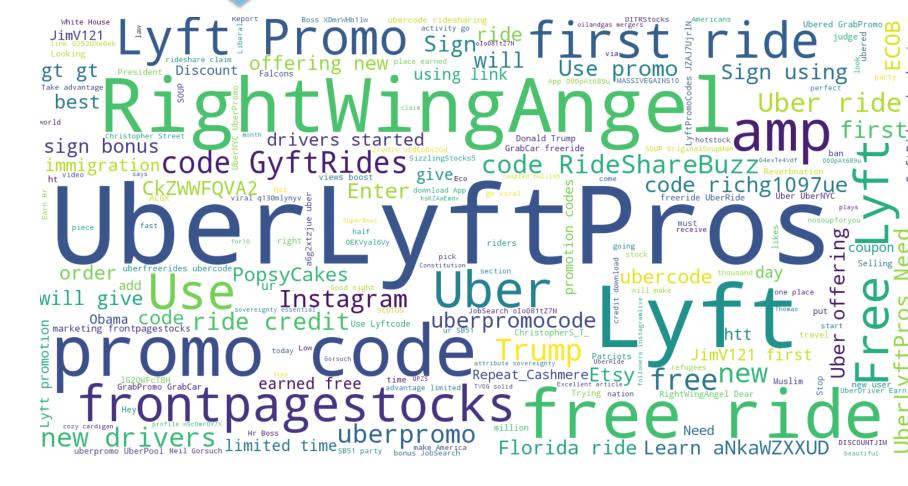
Top: Breakdown of spam tweets for 9 popular URL shortening services based on the number of spam tweets; number in parenthesis is percent of spam tweets among all tweets.

What do spammers look like? Who do they follow?

- > Spammers have human-like, deceptive profiles.
- > Spammers have various social network patterns (graphs below).







Left: Word cloud of one account from Type3 click bait group. Words are based on 200 most recent tweets.

Conclusions

- O Spam account for 5% 27% of all tweets generated from URL shortening services.
- Our Spam detector can identify and visualize 10,000 spam accounts everyday.

References

Zi Chu, Steven Gianvecchio, Haining Wang, and Sushil Jajodia. 2012. Detecting Automation of Twitter Accounts: Are You a Human, Bot, or Cyborg?. *IEEE Trans. Dependable Secur. Comput.* 9, 6 (November 2012), 811-824.

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